

Welcome to the Examity Quick Guide for Students! The purpose of this guide is to provide UW Flexible Option students with step-by-step guidance and tips about using our online proctoring service within your D2L competency set.

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### I. Examity System Requirements

- You must take the assessment on a desktop computer or laptop (not a tablet or phone).
- You must have a working (built-in or external) webcam and microphone.
- Your Internet speed must be at least 2 Mbps download and 2 Mbps upload. Determine your internet speed by running a test at: <a href="http://www.speedtest.net">http://www.speedtest.net</a>





#### II. Using Examity

#### a. Accessing Examity in Your D2L Competency Set

You can easily access Examity through your competency set in D2L both inside the Orientation section and on the individual Proctored Assessment content pages. As you progress through your studies you'll be reminded to setup your Examity profile as well as to schedule and take assessments – all actions that are covered in the following sections of this Quick Reference Guide document and are accessible on the UW-Flexible Option website.

Clicking on the Examity link on the <u>UW-Flexible Option</u> website or in your Proctored Assessment content page will bring you to your Examity dashboard.

ashboard Start Exam My Profile Schedule	Exam Reschedule/Cancel Exam Tools Logout	Live Chat   Email Support   Phone Support 855-EXAMIT
🟠 Dashboard		
	Start Exam	
	Begin scheduled exam.	
	U	
My Profile	Schedule Exam	Reschedule/Cancel
Upload ID. Enter security quest	ions. Make appointment.	Change appointment.

From here, you can create or edit your profile and schedule, reschedule, or cancel your assessment. You will also go to this dashboard to start your assessment.





#### b. STEP 1: Setting Up Your Examity Profile

You must setup a profile with Examity prior to scheduling an assessment. If you've already setup a profile from a previous online proctoring experience with Examity, you do not need to create a new profile and can skip to STEP 2: Scheduling your Assessment or click on "My Profile" to make edits to your profile.

Create your Examity profile by following these action steps:

1. Select "My Profile" from the dashboard.

Dashboard	Start Exam	My Profile	Schedule Exam	Reschedule/Cancel	Exam Tools	Logout	Live Chat	Email Support	Phone Support: 855-EXAMIT
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- 2. Complete your profile by:
  - ✓ Select your time zone and phone number. Be sure to provide a valid phone number for use by the Proctor should you become disconnected or face other technical difficulties during an assessment. Your name and email address will automatically carry over from the one associated with your D2L account.
    - Upload your government-issued or school-issued photo identification card.
       Please note, for verification purposes, you will need to bring this photo identification card with you every time you take an assessment.
  - ✓ Select and answering three unique security questions
  - ✓ Completing the typing prompts to establish your unique biometric keystroke signature





Exam Requirements Check	This information will be used for future verification. Please select questions that you can accurately remember.
	Security Question #1 C
	Security Question #2Select Security question
Account Information	Answer
	Security Question #3 :Select Security question
Account Information has been updated successfully;	Answer
First Name         Jackie         Last Name         Smith           Email         smith@examily.com         Phone Number         555555555	Save Cance
Time Zone Eastern Time (UTC-05.00.00)	examiKEY ®
	This information will be used for future verification. Please type as you normally would.
examiSHOW ®	Enter First Name (NO CAPS) [jackie (example: john)
Take a picture of your photo ID using a smartphone, camera or webcam.     Save the image of the picture to your PC.     Upload the image for your PC to Examity.	Enter Last Name (example: smith (example: smith)
Browse	Enter First Name and Last Name (NO CAPS, NO SPACES) [ackiesmith] (example: johnsmith)
Upload	Re-enter First Name and Last Name (NO CAPS, NO SPACES)

3. Run a "Computer Requirements Check" by clicking the link in the upper right hand corner of the "My Profile" page. You should run the check on the same computer you will be using to take the assessment. You can also run the check here:

https://prod.examity.com/systemcheck/ComputerReadinessCheck.aspx

Compu	ter Requirements Check	
	Examity will ensure your computer	is ready.
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e 0		
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	Steps Try Steps Try Steps Steps Try Steps	nternet speed.
	Copyright & 2013 Examity(8: All Rights Reserv	HL.

\*\*You may receive an error stating that your Flash plug-in is Disabled/Not Detected. You may ignore this error. It will not affect your proctored session\*\*





#### c. STEP 2: Scheduling Your Assessment

We strongly encourage you to schedule an assessment at least 24 hours in advance. When you are ready to schedule an assessment, click "Schedule Exam" on the dashboard.

Dashboard	Start Exam	My Profile	Schedule Exam	Reschedule/Cancel	Exam Tools	Logout	Live Chat   Email Support	Phone Support: 855-EXAMIT
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				Start Exam			-	
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C	Uplo	ad ID. Enter se	ecurity questions.		e appointment.		Change appo	vintmont
	C'ret	firm time zone.		Мак	e appointment.		Change appo	pintment.

Select "Examity Instructor" from the Instructor Name, your competency set, and the assessment from the drop down menus. Next, you will see a calendar. Select your preferred date and time. If you must schedule in less than 24 hours in advance, you must select the "On-Demand" scheduling option.

SCHEDULE an Exam: • Select Instructor, Course • Select Date and Time. • Click "Schedule."	and E	xam.						To RESCHEDULE  Click "Resched Select new Dat Click "Resched	ule Exam." e and Time			Click	EL an Exam Cancel App in pop-up mes	ointment."	
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Test Instructor Test Instru				Mock Proctor	Session	*	5 Minutes	10	/26/2015 12:0	0 AM - 11/28/	2015 11:59 PM				
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	25	26	27	27 28 29 30 31	31										
	1	2	3	4	5	6	7								
	8	9	10	11	12	13	14								
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	22	23	24	25		-	28	08:00 PM	08:30 PM	09:00 PM	09:30 PM	10:00 PM	10:30 PM	11:00 PM	11:30 PM
	29	30	1	2	3	4	5								





#### d. Rescheduling or Cancelling Your Assessment

If you need to reschedule or cancel your assessment, please try to do so at least 24 hours before your scheduled assessment time. Simply click the "Reschedule/Cancel" tab on the top navigation bar or on your dashboard.

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U Destiduar			Start Exam				
			Begin	n scheduled exam.			
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My Profile			Schedule Exar	n		Reschedule/Cancel	





#### e. STEP 3: Taking Your Assessment

Log into your D2L competency set fifteen minutes prior to your scheduled assessment time and access Examity via the link from the Proctored Assessment page in your competency set. Be sure to have your government-issued or school-issued photo identification card ready. On your Examity dashboard, select "Start Exam" and click on "Connect to Proctor."

Start E>	am									
			Please turn		cker on your browser b		m.			
Exam ID	Course			A 100 (40) - 27/2	er Requirements Cheo Exam Date		Exam Time		Action	
24100231	Proctor			m Name octor Session	11/23/2015		4:00 PM	Con Con	nect to proctor	
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nght © 2013 - 24	HE	> Start E	exam			the ID verification	on process.			

Your Examity Proctor will walk you through the authentication process. You will be required to download and run GoToMeeting software.

You will be asked to:

- 1. Verify your identity. Make sure you have your photo identification card with you. You will be required to hold the card in front of your webcam. The proctor will need to see both your name and your photo clearly.
- 2. Review the "Exam rules".
- 3. Show your desk and workspace. The proctor will ask you to complete a 360° room pan and desk sweep with your webcam. This is to ensure your workspace is clear of any materials unauthorized by your instructor.





Next, answer a security question.

0		-0	0	6
examiSHOW ®	examiKNOW ®	examiKEY ®	User Agreements	Begin Exam
	Question : What school	did you attend for sixt	h grade?	
	Question : What school			

Type your unique biometric signature as per your profile setup.

0	2			0	6
examiSHOW	examiKNOW <sup>®</sup>	exam	iKEY ®	User Agreements	Begin Exam
	Enter Fir (NO	CAPS)	jackie		
	Enter La (NO	st Name	smith		
	Enter First Name and La (NO CAPS, NO SF	st Name	jackiesmi	ith	
			Submit		

Agree to the user agreement and "Exam rules".





Once you have finished the authentication process, click on the "Begin Exam" link. Your Examity Proctor will enter the password for you. Once the password has been entered, you are ready to begin!

0	-0			
examiSHOW ®	examiKNOW ®	examiKEY ®	User Agreements	Begin Exam
	E	Exam ID : 24100229		
		Begin Exam		

### III. During Your Assessment and After You Take Your Assessment

- Your assessment will open from D2L in a separate browser tab from the Examity tab. Be sure to keep all tabs open while you take your assessment. Should you have any technical questions during your assessment simply click on the Examity tab in your browser to return to your Examity Dashboard. Then you can access the Live Chat feature in the lower right corner.
- Submitting your assessment: Click the Submit Quiz button in your D2L assessment. Once you've submitted your assessment you may close the Examity tab and log out of your D2L account.
- Should there be any concerns about your testing session, your instructor will contact you. Otherwise, please expect that your grade will be posted within 5-7 business days after you complete your attempt.





### *IV. Assessment Taking Tips*

- Please arrive 15 minutes prior to the start of your assessment. This will allow ample time to connect to Examity and troubleshoot any technical issues that may arise.
- The time it takes you to connect to Examity and complete the authentication process does NOT count towards your assessment duration.
- MAKE SURE YOUR POP-UP BLOCKER IS DISABLED. Otherwise, you will not be able to connect with proctor support.

### V. Reaching 24-hr Support

- Should you run into any problems using Examity, including accessing Examity within your D2L competency set, setting up your profile, scheduling/rescheduling/canceling your assessment, or taking your assessment please reach out directly to UW Flexible Option Technical Support at <a href="http://ce.uwex.edu/technical---support/">http://ce.uwex.edu/technical---support/</a> or via phone at (877) 724-7883.
- If UW Flexible Option Technical Support is unable to resolve your issue, you may be directed to the Examity technical support line at (855) 392-6489 or <a href="mailto:support@examity.com">support@examity.com</a>, or by clicking on the live chat link in your Examity portal.

