

Welcome to the Examity Quick Guide for Students! The purpose of this guide is to provide UW Flexible Option students with step-by-step guidance and tips about using our online proctoring service within your D2L competency set.

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### I. Examity System Requirements

- You must take the assessment on a desktop computer or laptop (not a tablet or phone).
- You must have a working (built-in or external) webcam and microphone.
- Your Internet speed must be at least 2 Mbps download and 2 Mbps upload. Determine your internet speed by running a test at: <a href="http://www.speedtest.net">http://www.speedtest.net</a>





### II. Using Examity

#### a. Accessing Examity in Your D2L Competency Set

You can easily access Examity through your competency set in D2L both inside the Orientation section and on the individual Proctored Assessment content pages. As you progress through your studies you'll be reminded to setup your Examity profile as well as to schedule and take assessments – all actions that are covered in the following sections of this Quick Reference Guide document and are accessible on the UW-Flexible Option website.

Clicking on the Examity link on the <u>UW-Flexible Option</u> website or in your Proctored Assessment content page will bring you to your Examity dashboard.

| lashboard. Start Exam My Profile Sche | dule Exam Reschedule/Cancel Exam Tools Logout | Lee Chat.   Email Support   Phone Support: 855 EXAMIT |
|---------------------------------------|---|---|
| Dashboard                             |   |   |
|                                       | Start Exam                                    |   |
|                                       | Begin scheduled exam.                         |   |
|                                       |   |   |
| My Profile                            | Schedule Exam                                 | Reschedule/Cancel                                     |
|                                       | alda  | alda  |

From here, you can create or edit your profile and schedule, reschedule, or cancel your assessment. You will also go to this dashboard to start your assessment.





#### b. STEP 1: Setting Up Your Examity Profile

You must setup a profile with Examity prior to scheduling an assessment. If you've already setup a profile from a previous online proctoring experience with Examity, you do not need to create a new profile and can skip to STEP 2: Scheduling your Assessment or click on "My Profile" to make edits to your profile.

Create your Examity profile by following these action steps:

1. Select "My Profile" from the dashboard.

| Dashboard | Start Exam | My Profile | Schedule Exam    | Reschedule/Cancel | Exam Tools      | Logout | Live Chat | Email Support | Phone Support: 855-EXAMF |
|-----------|------------|------------|------------------|-------------------|-----------------|--------|-----------|---------------|--------------------------|
| Das Das   | hboard     |            |                  | Start Evan        |                 |        |           |               |                          |
|           |            |            |                  | Start Exam        |                 |        |           |               |                          |
|           |            |            |                  | Degi              | n scheduled exa | m.     |           |               |                          |
| My Pr     | ofile      |            |                  | Schedule Exa      | m               |        | Reschedu  | ıle/Cancel    |                          |
| -         | <b>-</b>   |            | ourity questions | - La              |                 |        |           |               |                          |

- 2. Complete your profile by:
  - ✓ Select your time zone and phone number. Be sure to provide a valid phone number for use by the Proctor should you become disconnected or face other technical difficulties during an assessment. Your name and email address will automatically carry over from the one associated with your D2L account.
    - Upload your government-issued or school-issued photo identification card.
      Please note, for verification purposes, you will need to bring this photo identification card with you every time you take an assessment.
  - ✓ Select and answering three unique security questions
  - ✓ Completing the typing prompts to establish your unique biometric keystroke signature





| Exam Requirements Check  | This Information will be used for future verification. Please select questions that you can accurately remember. |
|--|--|
| Contraction in the terminal state of termina | Answer :   |
|  | Security Question #2 :Select Security question   |
| Account Information  | Answer :   |
|  | Security Question #3 :Select Security question   |
| Account information has been updated successfully.   | Answer :   |
| First Name Jackie Last Name Smith<br>Email smith@examity.com Phone Number 555555555  | Save Cancel  |
| Time Zone Eastern Time (UTC-05:00:00)  | examiKEY ®   |
|  | This information will be used for future verification. Please type as you normally would.                        |
| examiSHOW *  | Enter First Name (example: john)   |
| Take a picture of your photo ID using a smartphone, camera or webcam.  Save the image of the picture to your PC.  Identify the image from your PC does be seen in  | Enter Last Name (example: smith (example: smith)   |
| Browse   | Enter First Name and Last Name<br>(NO CAPS, NO SPACES) [ackiesmith] (example: johnsmith)                         |
| Tiplas"  | Re-enter First Name and Last Name [jackiesmith] X (example: johnsmith)   |

3. Run a "Computer Requirements Check" by clicking the link in the upper right hand corner of the "My Profile" page. You should run the check on the same computer you will be using to take the assessment. You can also run the check here:

https://prod.examity.com/systemcheck/ComputerReadinessCheck.aspx

| Compute                        | er Requirements Check                                     |                          |
|--------------------------------|---|--------------------------|
|                                | Examity will ensure your computer is read                 | dy.                      |
|                                | <b>9</b>  | ć <sub>sy</sub>          |
| Keady                          | Microary<br>Fically                                       | Openning System<br>Heady |
| 9 C                            | 1 <del>-</del>  | $(\mathbf{k})$           |
| Browse<br>Not Rear<br>Next Ste | n Island Speed  | From<br>Roady            |
|                                | It may require up to 60 seconds to verify your internet : | speed                    |
|                                |   |                          |

\*\*You may receive an error stating that your Flash plug-in is Disabled/Not Detected. You may ignore this error. It will not affect your proctored session\*\*





#### c. STEP 2: Scheduling Your Assessment

We strongly encourage you to schedule an assessment at least 24 hours in advance. When you are ready to schedule an assessment, click "Schedule Exam" on the dashboard.

| Jashooard | Start Exam | My Profile      | Schedule Exam      | Reschedule/Cancel | Exam Tools       | Logout | Live Chat   Email S | upport   Phone Support: 8 | 55-EXAMIT |
|-----------|------------|-----------------|--------------------|-------------------|------------------|--------|---------------------|---------------------------|-----------|
| 🏠 Dasl    | hboard     |                 |                    |                   |                  |        |                     |                           |           |
|           |            |                 |                    | Start Exam        |                  |        |                     |                           |           |
|           |            |                 |                    |                   |                  |        |                     |                           |           |
|           |            |                 |                    | Begi              | n scheduled exar | n.     |                     |                           |           |
| My Pro    | ofile      |                 |                    | Schedule Exa      | m                |        | Reschedule/Ca       | ancel                     |           |
| C.        |            | ad ID. Enter or |                    | واللم             |                  |        | -Lu                 |                           |           |
|           | - Upio     | firm time Tene  | ecunity questions. | Mak               | e appointment.   |        | Char                | ge appointment.           |           |

Select "Examity Instructor" from the Instructor Name, your competency set, and the assessment from the drop down menus. Next, you will see a calendar. Select your preferred date and time. If you must schedule in less than 24 hours in advance, you must select the "On-Demand" scheduling option.

| SCHEDULE an Exam:<br>• Select Instructor, Cours<br>• Select Date and Time.<br>• Click "Schedule." | and E           | xam. |       |        |          |            | Click "Resch  Select new E  Click "Resch  Select new E  Click "Resch | E an Exam:<br>edule Exam."<br>Date and Time<br>edule." |          |           | • Click<br>• Yes                | Cancel App<br>"Cancel App<br>in pop-up mes | n:<br>pintment."<br>isage. |               |
|---|-----------------|------|-------|--------|----------|------------|--|--|----------|-----------|---------------------------------|--|----------------------------|---------------|
| Instructor Name   | Instructor Name |      |       | Cou    | irse Nar | ne -       | Exam Name Exam Duration  |  |          |           | n Exam can be scheduled between |  |                            |               |
| Test Instructor Test Instru 🔻   |                 |      | Proct | or Tra | ining    | •          | Mock Proc  | tor Session  | •        | 5 Minutes | 10                              | /26/2015 12:0                              | 0 AM - 11/28/              | 2015 11:59 PM |
|   | ••              | •    | Nover | nber 2 | 015      | <b>b b</b> |  |  |          | Sele      | ct Time                         |  |                            |               |
|   | Su              | Мо   | Tu    | We     | Th       | Fr Sa      | 12:00 AM   |  |          |           |                                 |  |                            |               |
|   | 25              | 26   | 27    | 28     | 29       | 0 31       |  |  |          |           |                                 |  |                            |               |
|   | 1               | 2    | 3     | 4      | 5        | 6 7        |  |  |          |           |                                 |  |                            |               |
|   | 8               | 9    | 10    | 11     | 12       | 13 14      |  |  |          |           |                                 |  |                            |               |
|   | 15              | 16   | 17    | 18     | 19       | 20 21      | 04:00 PM   | 04:30 PM   | 05:00 PM | 05:30 PM  | 06:00 PM                        | 06:30 PM                                   | 07:00 PM                   | 07:30 PM      |
|   | 22              | 23   | 24    | 25     | 20       | 28         | 08:00 PM   | 08:30 PM   | 09:00 PM | 09:30 PM  | 10:00 PM                        | 10:30 PM                                   | 11:00 PM                   | 11:30 PM      |





### d. Rescheduling or Cancelling Your Assessment

If you need to reschedule or cancel your assessment, please try to do so at least 24 hours before your scheduled assessment time. Simply click the "Reschedule/Cancel" tab on the top navigation bar or on your dashboard.

| 🟠 Dashboard                                |     |
|--|-----|
|  |     |
| Start Exam                                 |     |
| Begin scheduled exam.                      |     |
|  |     |
| My Profile Schedule Exam Reschedule/Cancel |     |
| Upload ID: Enter security questions.       | ont |





#### e. STEP 3: Taking Your Assessment

Log into your D2L competency set fifteen minutes prior to your scheduled assessment time and access Examity via the link from the Proctored Assessment page in your competency set. Be sure to have your government-issued or school-issued photo identification card ready. On your Examity dashboard, select "Start Exam" and click on "Connect to Proctor."

| Start Ex           | am    |              |         |                      |   |                                   |                           |                      |                    | _  |
|--------------------|-------|--------------|---------|----------------------|---|-----------------------------------|---------------------------|----------------------|--------------------|----|
|                    |       |              | Please  | turn OFF pop-up bloc | ker on your browser be                                      | fore you start exan               | n.                        |                      |                    |    |
| Exam ID            | Cou   | irra Nama    |         | Compute              | Evan Date   | <u>r</u>                          | vam Time                  |                      | Action             |    |
| 24100231           | Proc  | tor Training | M       | lock Proctor Session | 11/23/2015  |                                   | 4:00 PM                   | (                    | Connect to procte  | 20 |
| ight © 2013 - 20   | H5 E  | ) Sta        | rt Exam | 0                    | 0   | 0                                 | 0                         |                      | 0                  |    |
| ight © 2013 - 20   | 115 E | ► Sta        | rt Exam | examiSHOW ®          | examiKNOW *   | examiKEY *                        | ()<br>User Agree          | ments                | <b>B</b> egin Exam | n  |
| ight © 2013 - 20   | HSE   | ► Sta        | rt Exam | examiSHOW ®          | (3)<br>examikNOW *<br>Welcome to th                         | examikEY*                         | User Agree                | ments                | Begin Exam         | n  |
| lığıtı © 2013 - 20 | 115 E | € Sta        | rt Exam | examiSHOW ®          | examil(NOW *<br>Welcome to th<br>u will see a "Proceed" but | examikEY *<br>ton. Click to conne | User Agree<br>In process. | ments<br>who will gu | Begin Exam         | n  |
| ight © 2013 - 20   | H5 E  | € Sta        | rt Exam | examiSHOW *          | examikNOW *<br>Welcome to th<br>u will see a "Proceed" bu   | examikEY*<br>the ID verificatio   | User Agree<br>In process. | ments<br>who will gu | Begin Exan         | n  |

Your Examity Proctor will walk you through the authentication process. You will be required to download and run GoToMeeting software.

You will be asked to:

- 1. Verify your identity. Make sure you have your photo identification card with you. You will be required to hold the card in front of your webcam. The proctor will need to see both your name and your photo clearly.
- 2. Review the "Exam rules".
- 3. Show your desk and workspace. The proctor will ask you to complete a 360° room pan and desk sweep with your webcam. This is to ensure your workspace is clear of any materials unauthorized by your instructor.





Next, answer a security question.

| 0           |                         | -0                  | 0               | 0          |
|-------------|-------------------------|---------------------|-----------------|------------|
| examiSHOW ® | examiKNOW ®             | examiKEY ®          | User Agreements | Begin Exam |
|             | You have three attempts | to answer the above | question.       |            |

Type your unique biometric signature as per your profile setup.

| 0           |                                    | -0   |           | 0               | 0          |
|-------------|------------------------------------|------|-----------|-----------------|------------|
| examiSHOW ® | examiKNOW ®                        | exam | IKEY ®    | User Agreements | Begin Exam |
|             | (NO C<br>Enter First Name and Last | Name | iackieemi | th              |            |
|             | (NO CAPS, NO SPA                   | CES) | jackiesmi | th              |            |

Agree to the user agreement and "Exam rules".





Once you have finished the authentication process, click on the "Begin Exam" link. Your Examity Proctor will enter the password for you. Once the password has been entered, you are ready to begin!

| 0           |             |                   |                 |            |
|-------------|-------------|-------------------|-----------------|------------|
| examiSHOW ® | examiKNOW ® | examiKEY ®        | User Agreements | Begin Exam |
|             | E           | xam ID : 24100229 |                 |            |
|             |             | Pagin Evan        |                 |            |
|             |             | Degin Lkam        |                 |            |

## III. During Your Assessment and After You Take Your Assessment

- Your assessment will open from D2L in a separate browser tab from the Examity tab. Be sure to keep all tabs open while you take your assessment. Should you have any technical questions during your assessment simply click on the Examity tab in your browser to return to your Examity Dashboard. Then you can access the Live Chat feature in the lower right corner.
- If your session expires, D2L may prompt you to log back in. If that happens, you should navigate back to the web page you typically use to log into D2L, and log in there.
- Submitting your assessment: Click the Submit Quiz button in your D2L assessment. Once you've submitted your assessment you may close the Examity tab and log out of your D2L account.
- Should there be any concerns about your testing session, your instructor will contact you. Otherwise, please expect that your grade will be posted within 5-7 business days after you complete your attempt.



## *IV. Assessment Taking Tips*

- Please arrive 15 minutes prior to the start of your assessment. This will allow ample time to connect to Examity and troubleshoot any technical issues that may arise.
- The time it takes you to connect to Examity and complete the authentication process does NOT count towards your assessment duration.
- MAKE SURE YOUR POP-UP BLOCKER IS DISABLED. Otherwise, you will not be able to connect with proctor support.

## V. Reaching 24-hr Support

- Should you run into any problems using Examity, including accessing Examity within your D2L competency set, setting up your profile, scheduling/rescheduling/canceling your assessment, or taking your assessment please reach out directly to UW Flexible Option Technical Support at <a href="http://ce.uwex.edu/technical---support/">http://ce.uwex.edu/technical---support/</a> or via phone at (877) 724-7883.
- If UW Flexible Option Technical Support is unable to resolve your issue, you may be directed to the Examity technical support line at (855) 392-6489 or <a href="mailto:support@examity.com">support@examity.com</a>, or by clicking on the live chat link in your Examity portal.

